

Managed Risk Medical Insurance Board

1000 G Street, Suite 450 Sacramento, CA 95814 (916) 324-4695 FAX: (916) 327-6245

www.mrmib.ca.gov

JOB OPPORTUNITY BULLETIN

Join an exciting, fast-paced, and highly visible office!
Close to Bus Routes, Light Rail, & Parking Garages

Associate Governmental Program Analyst or Staff Services Analyst

Monthly Salary: (AGPA) \$4,400 - \$5,348 (SSA) Rg C \$3,658 - \$4,446

One Permanent/Full-Time Position Location: Downtown Sacramento Position Number: 443-300-XXXX-707

Refer to Job ID# J09-016

Final Filing Date: December 10, 2009

The Managed Risk Medical Insurance Board is impacted by the Governor's imposed three days a month mandatory furlough. Each employee shall be required to take the first, second and third Friday off each month without pay. This furlough is currently imposed through the completion of the June 2010 pay period. The amount of the three furlough days will be about a 15% salary reduction from the base salary rates stated on this Job Opportunity Bulletin.

General Statement of Duties:

This is a journey level position which performs the more technical analytical assignments independently and sometimes as a member of a team, such as program evaluation and planning, policy analysis and formulation, systems development, budgeting, planning, management, and personnel analysis. The incumbent studies the principles and techniques of the area of work to which assigned and under supervision, applies them. The incumbent participates in analytical studies of organization, procedures, budgetary requirements, and personnel management. Gathers, tabulates, and analyzes data; draws organization, workload, and other charts. Meets and consults with Board management and employees, and others to give and secure information; prepares reports and makes recommendations on procedures, policies, and program alternatives. Reviews and analyzes proposed legislation and advises management in areas of average complexity. Works as a Board representative in intergovernmental negotiations and prepares correspondence. **Desirable skills: Bilingual in Spanish or Asian languages.**

Conduct research and adjudicate the more complex HFP subscriber appeals of eligibility, enrollment, and effective date of coverage decisions. Maintain a larger caseload as compared to Staff Services Analyst. Develop written recommendations to management of the appeal decision. Develop the supporting case file, in consultation with legal staff, for appeals that escalate to a review by an Administrative Law Judge from the Office of Administrative Hearings. Provide support for adjudication of appeals and hearings for the AIM Program and MRMIP.

Develop and monitor eligibility and enrollment policies and procedures, program operations and program notices for compliance with state and Federal standards and Board policy. Manage complex projects requiring the individual to lead a team and the project with little supervision. This may include on-site monitoring of the administrative vendor. Extensive interpretation of state and Federal eligibility statues, regulations, policies and guidelines to the HFP administrative vendor, enrolled subscribers, and the general public. Provide support for these functions for the AIM Program and MRMIP.

Represent the MRMIB in statewide outreach efforts in small and large group settings. Including public speaking about the AIM Program, HFP and MRMIP. Review, edit, and make recommendations on outreach and program materials for distribution to the general public and HFP applicants. This may include HFP and MRMIP Open Enrollment and handbook updates and updates to the AIM handbook. Provide support for the review of HFP health, dental, and vision plan marketing plans.

As assigned, attend Board meetings and make technical presentations to the Board on eligibility and enrollment policies and issues.

Physical Demands

• Must possess and maintain sufficient strength, agility, endurance, and sensory ability to perform the duties contained in this duty statement with or without reasonable accommodation.

Typical Working Conditions

- Requires prolonged sitting, use of telephone and use of personal computers.
- High volume of customer service to subscribers and technical support to administrative vendors.
- Contact with employees from the Department of Health Care Services, contracted health, dental and vision plans, and the contracted administrative vendors.
- Requires the incumbent to travel periodically within the State and perform overtime as necessary. Normal hours of work include Monday through Friday 8 a.m. to 5 p.m.

Other Expectations

- Demonstrates a commitment to exceptional performance of duties in a service-oriented manner
- Ability to multi-task and meet deadlines
- Demonstrates a commitment to maintaining a work environment free from discrimination and sexual harassment
- Maintains good work habits and adheres to all policies and procedures
- Demonstrates the ability to work independently as well as a member of a team
- Effectively communicate orally and in writing with administrative vendors, management, coworkers, and the public

Who May Apply:

Individuals at the Associate Governmental Program Analyst or Staff Services Analyst level or who have list or reinstatement eligibility to these classifications may apply. Only the most qualified candidates will be interviewed. Hire may be restricted to SROA or surplus state employees. Interested parties should submit a Std. 678, State Application (available at www.spb.ca.gov). In Section 12 of the application enter Job ID# J09-016 and Position # 443-300-XXXX-707 and the basis for appointment eligibility. Send to:

Managed Risk Medical Insurance Board 1000 G Street, Suite 450 Sacramento, CA 95814 Attn: Robin Conover – Personnel

Applications must be <u>RECEIVED</u> in the Personnel Office by 5:00 p.m. on the Final Filing Date: December 10, 2009.

If you have questions regarding this information, please contact Robin Conover at (916) 445-3940.

Equal Employment Opportunity Employer to all regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation.